



CAREIUM ELIZA

EASY SET-UP GUIDE

This guide is for customers and family members. It explains how to set up the Careium Eliza in a few simple steps.



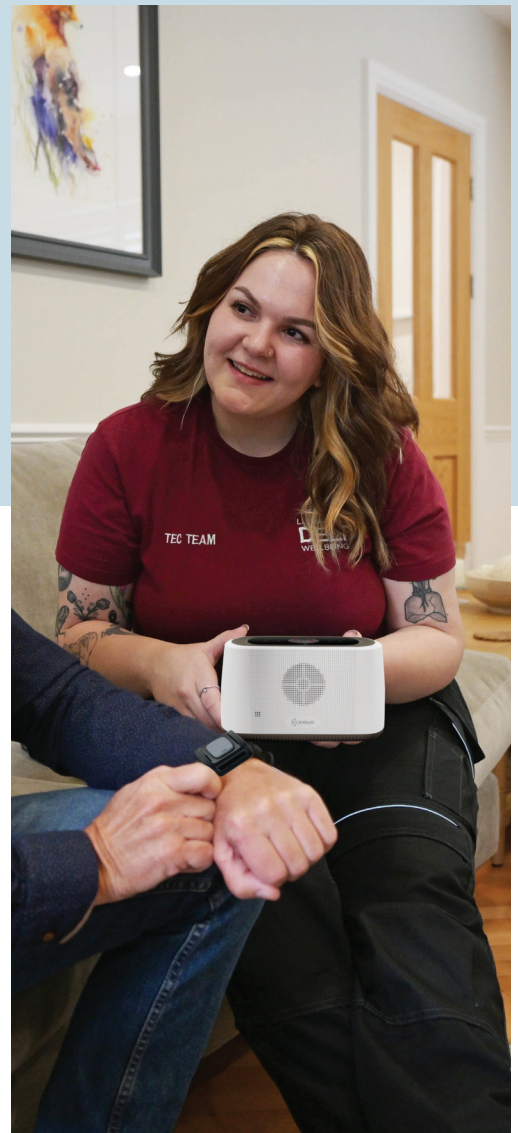
WHAT'S IN THE BOX

- Eliza alarm unit
- Power cable and plug
- Pendant or wrist alarm
- Quick information card

If anything is missing, please contact us

BEFORE YOU START

- ✓ Place the Eliza unit in the **main living area**
- ✓ It should be **near a power socket**
- ✓ The unit can connect in two ways:
 - **Option A: Mobile network** (no phone line or internet needed)
 - **Option B: Home broadband router** (using an internet cable)



STEP 1: PLUG IT IN

Remove the unit and power cable from the box



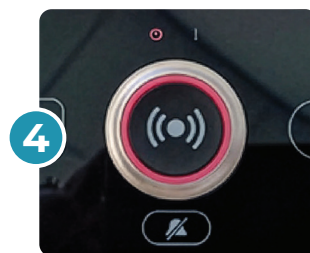
Plug the power cable into the back of the Eliza unit



Plug the other end into the wall socket



Switch the power on



The power light and help button will light up

STEP 2: CONNECT THE UNIT

Option A: Mobile network

Use this option unless we have told you otherwise.

- Do not plug anything else into the unit.
- The Eliza will connect automatically using the mobile network.
- This can take a few minutes.

When ready, the lights will stop flashing or a voice will confirm it is working.

Option B: Using your home broadband router

Use this option only if we have told you to.

- Plug one end of the internet cable into the Eliza unit
- Plug the other end into your broadband router
- Leave the power switched on

The unit will connect automatically. This may take a few minutes.

STEP 3: TEST YOUR ALARM

- Wear the pendant or wrist alarm
- Press the button on the alarm
- Wait for the operator to speak to you
- Tell them this is a **test call**

This confirms the unit is working and ready to use

